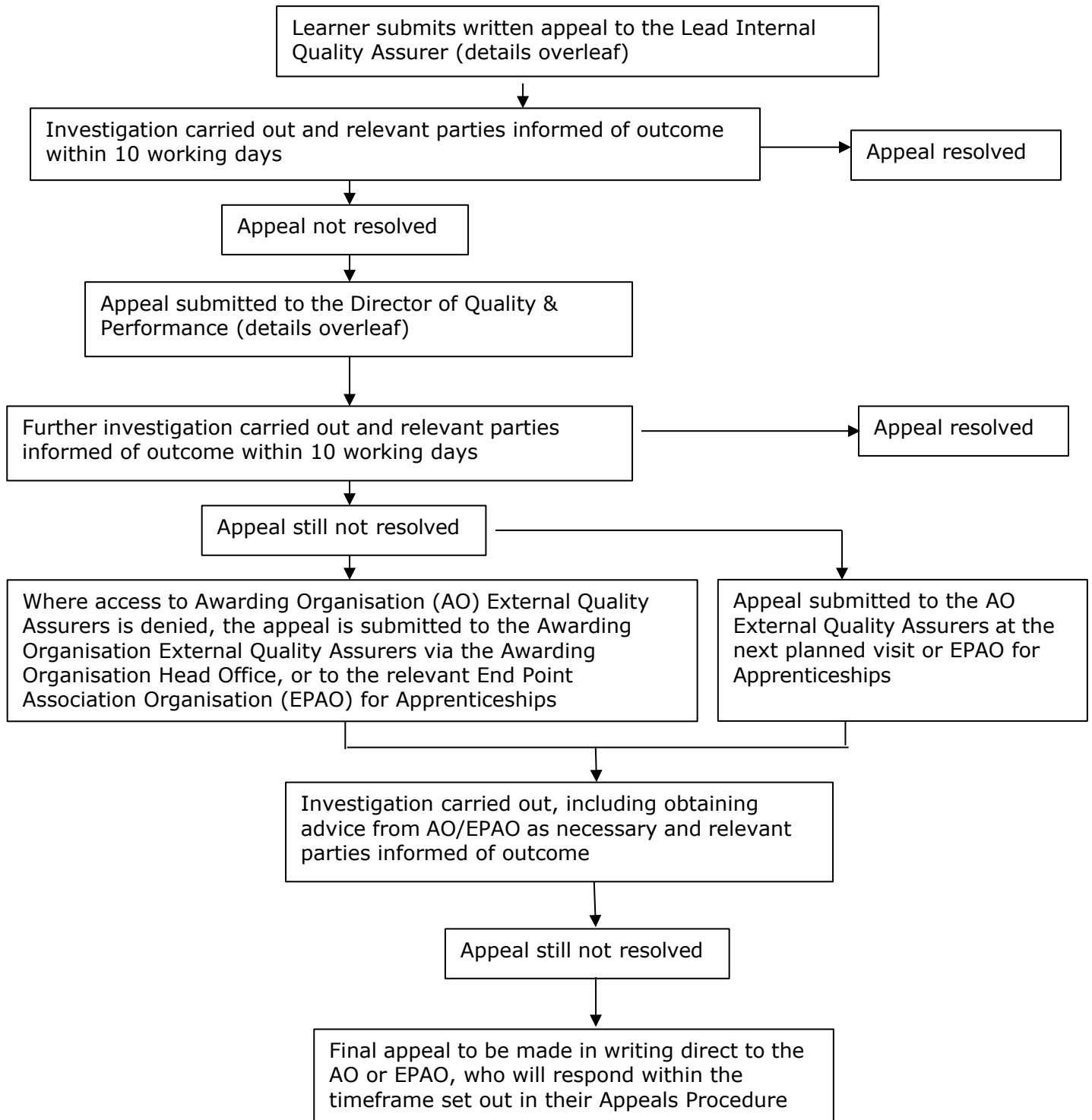


The JGA Group policy is that learners have access to fair and reliable assessment. To ensure the quality of this process, The JGA Group establishes and recognises the Awarding Organisations' and End Point Assessment Organisations' recommendations in the event that a learner wishes to appeal an assessment decision:



Learners should request details of Appeals Procedures from the relevant Awarding Organisation as shown overleaf. Apprenticeship End Point Assessment Organisation details can be obtained from the relevant Tutor/Coach. Please note that appeals made through Awarding Organisations have time constraints and a cost may apply.

Appeals to:

Judith Saxon
Lead Internal Quality Assurer (IQA)

e: judith.saxon@jga-group.co.uk

Lisa MacCormac
Director of Quality & Performance

e: lisa.maccormac@jga-group.co.uk

Awarding Organisation details:

NCFE

Q6
Quorum Park
Benton Lane
Newcastle upon Tyne
NE12 8BT

e: customersupport@ncfe.org.uk

t: 0191 239 8000

Highfield Qualifications

UK Headquarters

Highfield ICON
First Point
Balby Carr Bank
Doncaster
South Yorkshire
DN4 5JQ, UK

e: info@highfield.co.uk

t: 01302 363277

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