



# SYSTEMS THINKING PRACTITIONER (ACCELERATED)

## MODULE ONE KNOWING THE SELF AND KEY PERSONALITY PREFERENCES

- The role of the employer, provider and apprentice
- Describing 'the self' and characteristics of personality
- Defining the 'inner game'

## MODULE TWO SYSTEMS, PEOPLE AND COMPLEXITY

- Defining a system
- Chaos theory and its implications
- Relationship building approaches
- Impact of politics, emotion and rationality on a complex problem
- Evidence based decision making
- Leadership and how to pick an appropriate leadership style

## MODULE THREE PERSONALITY, STAKEHOLDERS AND ASSUMPTIONS

- Neuro-linguistic programming (NLP)
- Stakeholder management
- Hidden and unstated assumptions

## MODULE FOUR INFORMATION AND EVIDENCE

- Apply different types of evidence to decision making
- Ways of remaining open-minded
- Know and apply multiple-criteria decision analysis (MCDA)

## MODULE FIVE MODELLING AND SIMULATION

- What is modelling
- Build simple models
- The limitations of modelling

## MODULE SIX SYSTEMS MODELLING TOOLS

- Cognitive map, Soft Systems Methodology (SSM), Critical Systems Heuristics (CSH), System Dynamics (SD), and the Viable Systems Model (VSM)
- Selecting and applying tools
- Presenting utility to stakeholders

## MODULE SEVEN MULTI-METHODOLOGY (MM)

- Using multi-methodology
- Applying multi-methodology
- Presenting its utility to stakeholders

## MODULE EIGHT LEADERSHIP IN SYSTEMS THINKING

- Leadership styles and when they can be used
- Applying leadership theory to a conflict

## MODULE NINE PLANNING AND DELIVERING SUCCESSFUL INTERVENTIONS

- How success is planned into an intervention and evaluated
- Build an intervention strategy

## MODULE TEN LEADING CHANGE

- Developing a change programme
- Understand how to minimise the risks in delivering the change

## MODULE ELEVEN RESILIENCE

- Understanding and developing strategies for resilience



## GATEWAY READINESS AND END POINT ASSESSMENT

### PREPARING TO FINISH

- Mock End Point Assessment
- Evidence Portfolio quality review

### END POINT ASSESSMENT

- Work-based Project Report with Presentation
- Professional discussion underpinned by Portfolio

