

JGA recognises that the disciplines of confidentiality, integrity and availability in Business Continuity Management are integral parts of its management function. The Management of The JGA Group views these as primary responsibilities and fundamental to the best business practice of adopting appropriate Business Continuity Controls, along the lines laid down in the BS ISO/IEC 22301: 2019 standard.

It is the organisation's Business Continuity policy to seek to operate to the highest standards continuously and to implement and operate fully BS ISO 22301:2019 standard, including continual improvement, through registration and annual review.

JGA will:

- comply with all applicable laws and regulations and contractual obligations;
- implement continual improvement initiatives, including risk assessment and risk treatment strategies, while making best use of its management resources to better meet Business Continuity requirements;
- communicate its Business Continuity objectives, and its performance in achieving these objectives, throughout the organisation and to interested parties;
- adopt a Business Continuity management system comprising a policy manual and procedures which provide direction and guidance on Business Continuity matters relating to employees, customers, suppliers and interested parties who come into contact with its work;
- work closely with its Customers, Business Partners and Suppliers in seeking to establish appropriate Business Continuity standards;
- adopt a forward-looking view on future business decisions, including the continual review of risk evaluation criteria, which may have an impact on Business Continuity;
- train all team members in the needs and responsibilities of Business Continuity Management;
- constantly striving to meet, and where possible exceed, its customer's, team members and investors' expectations.
- Responsibility for upholding this policy is truly organisation-wide under the guidance and with the assistance of the ISMS Chief Information Security Officer who encourages the personal commitment of all team members to address Business Continuity as part of their skills.



Richard Goodwin  
Managing Director



# The JGA Group

## Business Continuity Policy

---



Policy Issued	October 2020
Version Number	V7
Last Review	February 2024
Next Review	February 2025
Policy Owner	Susan Prestridge, Operations Director