

Covid 19 Remote Education Offer

During this Covid period we have made changes to our delivery to ensure that all apprentices and students have access to learning. We set out below our remote offer to ensure that learners can continue while there are local restrictions and self-isolation.

All courses published on our website, including Apprenticeships, Traineeships, Adult and Loans funded programmes, have been adapted for 100% remote and online delivery. Details can be found here <https://www.jga-group.com/our-services/>

Delivery is flexible to meet the needs of learners and employers; for example, in the evenings and at weekends to allow those with shift patterns, etc. to engage. Combining workshops, one-to-one and group sessions, delivery methods are constantly reviewed to take account of learner and employer feedback to ensure fit-for-purpose. Virtual Learning Environments, such as Teams and Zoom are used along with innovative immersive learning platforms such as Virbela to enhance the learner experience. The delivery is carried out in consultation with learners and employers to take into account their requirements. We continue to utilise the OneFile online ePortfolio system to record, assess and store Apprenticeships and Diploma work and to utilise the Skills Forward online diagnostic. Assessment arrangements are in line with current Awarding Organisation and Government guidance; we have moved our Functional Skills delivery to an Awarding Organisation which offers remote invigilation and assessment. Coaching, reviews and observations are delivered through Zoom and Teams and coaches have the ability to record sessions to support professional discussions. No face-to-face teaching is taking place or planned for the foreseeable future.

The behaviour expected from learners and staff is detailed at <https://www.jga-group.com/learner-zone/>

Funding has been secured to enable us to provide laptops, tablets and specialist equipment such as software, gamification, etc. to learners that require them. We can also supply dongles to enable internet access where there are connectivity issues. Every effort is made to accommodate requests for special facilities or environments in a safe and compliant way.

We have specialist advisers to work with learners who have Special Educational Needs or Disabilities on a one-to-one basis and we also work with a neuro-diversity organisation, Genius Within, to provide targeted support. All support can be delivered flexibly, remotely and online.